

## NEW HCFA FORM INFORMATION FOR 2019

We have received confirmation from Freedom/Optimum that there is a new protocol for proper HCC capture. The new procedure allows for capturing all HCC's including RX HCC's in a claim.

Attached is a sample form. If your in house biller or billing company have any questions, please feel free to call our office at 352-796-9994 and we will put you in contact with our billing expert, Melissa Moore. Also, please contact her if you need help with any claims rejections and she will address them with the plan.

This should be implemented as soon as possible. Please communicate to your in house billers or billing company right away.

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### Part D: 30 vs 90 Day supply

Recent reports have shown that members who receive a 90 day supply of their applicable medication have a better adherence record than those who receive a 30 day supply. Please consider this when it's time for RX renewals.

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### Laugh of the day



True one liners, taken straight from medical notes!

- *The patient is numb from the toes down.*
- *The patient has 2 teenage children, but no other abnormalities.*
- *The patient was in his usual state of good health until the fuel ran out in his airplane and he crashed.*
- *Discharge status: Alive, but without my permission.*

Taken from the American Institute of Medical Sciences and Education website.

## 2019 HEDIS TIPS

It's not too early to start completing HEDIS measures on your patients. Ideally, this should begin with the patient's first visit of the year.

Things to keep in mind are:

- COA's must be completed every year
- BMI must be completed every 2 years
- Make sure any recent hospital discharges are seen as soon as possible to comply with the MRP measure
- Become familiar with all the applicable Frailty and Advanced Illness exclusions. (For more information on these exclusions please refer to our last newsletter-4<sup>th</sup> quarter 2018)
- Encourage diabetic patients to schedule their DM eye exam when eligible
- Diabetic patients should be sent for HbA1c and DM Nephro labwork on their first visit of the year

## TRANSITIONS OF CARE (TRC)

Proper transition of care from the inpatient setting is beneficial to monitoring a member's health.

Communication lapses occur between inpatient and outpatient providers as well as between inpatient providers, the patient and/or their caregiver. Important information regarding medication changes, plan of care and follow-up appointment dates can be lost in the process. Transition of Care Measures include the following:

- **Notification of Inpatient Admission.**
- **Receipt of Discharge Information.**
- **Patient Engagement After Inpatient Discharge.**
- **Medication Reconciliation Post-Discharge.**

It is imperative that all PCP's begin to properly bill ALL measures related to the Transitions of Care measure as indicated above. Your scorecards will now reflect TRC towards the bottom under display measures. This measure will likely be incorporated into your HEDIS scores next year for DOS 2020. Please see the attached quick reference guide for more information.